



Henkel AG & Co. KGaA, Due Diligence Report for Raw Material Supplies in Year 2023 (in line with the OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflicted affected and High Risk Areas” Step-5 Report)

Note: This report from Henkel AG & Co. KGaA is considering the OECD (2016), “OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas” Third Edition, OECD Publishing, Paris. [OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas - OECD](#)



Company Information

Henkel operates globally with a well-balanced and diversified portfolio. Since the beginning of the fiscal year 2023, Henkel has been organized into two operational business units: Adhesive Technologies and Consumer Brands. Adhesive Technologies is the global leader in its markets, with a broad portfolio of high-impact solutions including adhesives, sealants and functional coatings. The Consumer Brands business unit combines our consumer-facing businesses and brands. Our focus here is on the global business areas of Laundry & Home Care and Hair. We are also active in selective markets in the personal care sector with our Other Consumer Business division. We hold leading positions in numerous markets and categories, and have a strong brand portfolio. We offer consumer-relevant innovations that create added value for our customers and consumers, and we sell our products in brick-and-mortar retail, in hair salons and via digital distribution channels. Founded in 1876, Henkel looks back on more than 145 years of success. In the fiscal year 2023, the company reported sales of 21.5 billion euros and an operating profit of 2.6 billion euros (adjusted for one-time gains/charges and restructuring charges). Henkel employs more around 47,750 people worldwide, around 80 percent of whom work outside of Germany. As a recognized leader in sustainability, Henkel holds top positions in many international indices and rankings. Henkel's preferred shares are listed in the German stock index DAX. The DAX-40 company has its headquarters in Düsseldorf, Germany. For more details, please follow [Company \(henkel.com\)](https://www.henkel.com)

1. Company Management System

Globally uniform standards for Safety, Health, and Environment ("SHE Standards") together with integrated management systems, provide the basis for our worldwide optimization programs. Our SHE Standards and our Social Standards apply to all Henkel sites. Our management systems ensure that these standards are implemented consistently across our global production network. We carry out regular audits at our production sites and at our subcontractors and logistics centers to verify compliance with our codes and standards. All audit results, including the monitoring of our SHE and Social Standards, are included in the Internal Audit department's annual report to the Henkel Management Board.

We have our management systems externally certified at the site level wherever this is required, expected and recognized by our partners in the respective markets. This embraces the internationally recognized ISO 14001, the ISO 9001, the ISO 50001 and ISO 45001 standard.

In our purchasing organization our six-step “Responsible Sourcing Process”, which assesses the sustainability performance of our suppliers, is a core element of our strategic risk management and compliance approach.



[Responsible Sourcing Process](#) at Henkel

This process is an integral part of our purchasing activities and is applied both at the beginning of any cooperation and in the repeated cycle for review, analysis and continuous improvement with existing suppliers as a regular check.

In addition in 2011, Henkel and five other companies in the chemical industry established the initiative “Together for Sustainability – Chemical Supply Chains for a Better World” (TfS). It is based on the principles of the United Nations Global Compact and the Responsible Care Initiative of the International Council of Chemical Associations (ICCA).

TfS aims to harmonize increasingly complex supply chain management processes regarding sustainability and to optimize dialog among worldwide business partners. Above all, synergies are to be created so that resources can be used more efficiently and with a minimum of administrative effort, not only among the member companies but also with all of our shared suppliers.

As a member of the TfS organization, Henkel is regularly subject to a Corporate social responsibility (CSR) assessment, which is carried out by the TfS service provider EcoVadis on behalf of TfS.

For more details, please follow [Sustainability \(henkel.com\)](#), [Together for Sustainability \(TfS\) - Initiative for environmental standards \(tfs-initiative.com\)](#).



2. Company Supply Chain Policy

As sustainability leaders we expect our suppliers' and business partners' conduct to be consistent with our sustainability requirements. This ambition encompasses all our company's activities along the entire value chain. In selecting and working with our suppliers and business partners, we also consider their performance with regard to safety, health, environment, social standards and fair business practices. This is based on our globally applicable SHE Standards, which were first defined in 1997. These standards represent our early commitment to responsibility along the entire value chain. Our corporate purchasing standards apply worldwide, and we supplemented these with a Responsible Sourcing Policy. Our ambition is to commit to 100 percent responsible sourcing together with our partners. The key element here is our responsible sourcing strategy, which places a clear focus on a shared fundamental approach. We are firmly convinced that we can only establish sustainable procurement practices if every single decision-maker in the global supply chains acts in the spirit of sustainability. This requires a fundamental recognition of this responsibility, as well as adopting the right attitude and building skills and knowledge.

Compliance with the cross-sector Code of Conduct of the German Association of Materials Management, Purchasing, and Logistics (BME) is mandatory for all of Henkel's suppliers worldwide. Henkel joined the BME in 2009, as its code is based on the 10 principles of the United Nations Global Compact and can therefore be used internationally. The BME code serves as the basis for contractual relationships with our strategic suppliers. This means that they have either recognized the cross-sector BME code – and hence the principles of the Global Compact – or produced their own comparable code of conduct.

Based on the above, Henkel has implemented a policy of only purchasing raw materials that are conflict-free and that always meet the requirements of the OECD (relevant version of the "OECD Due Diligence Guidance for Supply Chains of Minerals from Conflict-Affected and High-Risk Areas" ("OECD Due Diligence Guidance")), the "Regulation (EU) 2017/821" of the European Parliament and of the Council of 17 May 2017 (the "EU Regulation") and the U.S. Dodd-Frank Wall Street Reform and Consumer Protection Act (the "Dodd-Frank Act"). The company is committed to addressing any OECD Annex II risks if identified. The Responsible Sourcing Policy was reviewed and approved by Senior Management, which committed to support its implementation.

For more details to the above-mentioned Henkel Policies please follow [Suppliers \(henkel.com\)](https://henkel.com)



3. Conflict-free Mineral Management Process

Conflict-free supply chains are an integral part of our Responsible Sourcing Policy. Therefore, we do not have a separate conflict-free minerals policy. We expect our suppliers to source materials that are conflict-free and that are sourced from socially responsible suppliers – particularly metals and minerals (including but not limited to 3TGs, cobalt and mica). We require our suppliers to exercise due diligence on the source and chain of custody of materials, and to provide documentary evidence upon request.

In line with the requirements of the applicable legal frameworks on conflict minerals (including but not limited to the OECD Due Diligence Guidance, the EU Regulation and the Dodd-Frank Act), our suppliers must also engage with their supply chain partners (including smelters) on a conflict-free-verified basis, with the requirement to use sources that are validated by the Responsible Minerals Initiative (RMI) or any other business initiative recognized by the OECD. (see [Responsible Sourcing Policy](#)).

Henkel requests all affected suppliers to provide a completely filled and up-to-date Conflict Minerals Reporting Template (CMRT) disclosing all smelters in our common supply chain showing that all these smelters participated in the Responsible Minerals Assurance Process (RMAP) and are verified as conformant smelter by the RMI. As a result, Henkel obtains direct confirmation that any minerals and metals* in raw materials we purchase for our products are in accordance with the requirements of the OECD Due Diligence Guidance, the EU Regulation and the Dodd-Frank Act. There is an escalation process in place. During 2022, we did not receive any notifications of an infringement by any of our strategic business partners that would have given cause for terminating our relationship with that supplier.

As part of our approach to traceability all the CMRT's are regularly reviewed, investigated and updated and published company-wide. The current CMRT can be found at [Conflict Minerals \(henkel-northamerica.com\)](#).

For more details, please follow; [Responsible Sourcing Policy \(henkel.com\)](#)

**in the scope of the EU Regulation and the Dodd Frank Act*

4. Internal Systems of control

As mentioned above our six-step “Responsible Sourcing Process” is a core element of our supplier assessment approach. Through this process, we support our strategic suppliers in making their contribution to the continuous improvement of sustainability in the value chain through targeted cooperation – for example, through knowledge transfer and continued education about environmental and social standards. Using our Responsible Sourcing Process for the audit and assessment of the sustainability performance of our suppliers, we ensure that all our suppliers comply with our defined sustainability standards.

Grievance Mechanisms

Please follow Henkel website [Compliance contact form](#).

Record Keeping System

All relevant data (shipping documents, inventory etc.) are kept in SAP database system.

5. Risk identification

The approach to assessing sustainability risks in the supply chain is part of the Group-wide risk management system. We assess risk potential at the regional and country level, as well as at the level of the value chain. In doing so, we concentrate on countries identified by international institutions as being associated with heightened levels of sustainability risks. The assessment includes criteria related to human rights, environment and corruption. This helps us identify countries and purchasing markets that may require special precautions. With respect to risk identification for conflict minerals please refer to paragraph 3 above.

6. Risk Mitigation strategy

Raw material procurement is integral part of the Responsible Sourcing Process described above and is therefore subject to all the processes described regarding risk identification, mitigation and avoidance.